Faculty 3: HTW Berlin Business School

**Guidelines for** Associate Lecturers in Faculty 3, **HTW Berlin** 



und Wirtschaft Berlin

University of Applied Sciences

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# **Information for associate lecturers**

## Mentoring programme for associate lecturers in Faculty 3

The University provides its associate lecturers with a **mentor**. The mentor primarily provides assistance with regard to organisational matters, supporting the work of the teaching coordinator.

In Faculty 3, this role is carried out by Dr. Manuela Zappe. The quickest way to ask her questions is by email to: mentoring-fb3@htw-berlin.de.

If you would like to discuss matters with her in person, you can also arrange a meeting.

# **1. Organisational matters**

#### Important dates in the semester

To ensure high-quality teaching, a whole series of "cogs" need to work together smoothly:

- The modules for each semester have to be planned according to the examination regulations and scheduled with regard to teaching staff, time and rooms.
- If lectures are cancelled or there is a room change, all those affected need to be informed.
- As a rule, every examination is offered on two separate dates in the semester. Wherever possible, students following the regular semester plan for their study programme should only have to take one examination per day.
- Students should receive their grade reasonably soon after their examination.

#### Key dates

Please observe the following timelines in order to ensure the quality of teaching (bold = action required by the lecturer):

Month	Winter semester	Summer semester
June/July	Confirm your availability for the proposed teaching schedule / submit "wish list"	
September	Check published teaching plan	
September / October	Students register online for their modules	

October	Start of the teaching period; submit your proposed examination schedule	
November	Examination dates are sent to the Examinations Office Publication in the LSF	
November / December		Confirm your availability for the proposed teaching schedule / submit "wish list"
January	Students register for their examinations	
February	1st examination period Submission of grades	
March		Check published teaching plan
March / April	2nd examination period	Students register online for their modules
April	Submission of grades	Start of the teaching period; examination planning
Мау		Examination dates are sent to the Examinations Office
		Publication in the LSF
June		Students register for their examinations
July / August		1st examination period
August		Submission of grades
September / October		2nd examination period
October		Submission of grades

#### Email and login data

As soon as you begin teaching, the faculty administration will send you an application for an email account. This will give you access to the following:

 Access to your personal email address: This consists of your user name and the suffix "@htw-berlin.de", e.g. anton.someone@htw-berlin.de. If you wish, you can adjust your email address and request another name. Please refer to the information provided by the Computer Centre. You can also set up an automatic reply and an out-of-office notice. Messages from students, e.g. in connection with module registration, will be sent to your HTW email address. Please make sure that you receive and read these emails. If necessary, use the forwarding function.

- Access to the Campus Management System LSF: Use this system to communicate with students, enter grades and invoice your teaching hours. In the LSF portal you will find useful links to instruction manuals and training videos.
- Access to the **Copy Shop Service Portal**.

#### Keys

Both campuses have a semi-electronic locking system. The two systems are not compatible with each other. Every lecturer can request a key for the location where they are teaching. For key authorisation, please contact the Head of Faculty Administration or their deputy. Keys are issued according to the Key Regulations (Schlüsselordnung) of HTW Berlin.

The contact person for issuing keys (after an instruction has been issued by the administration team) is:

#### Frau Angela Lichterfeld

Tel. +49 30 5019-2546, angela.lichterfeld@htw-berlin.de Trewskowallee, building C, room 124

You can find the current office hours in the internet.

If you would like the key to be left with the porter outside of office hours, please arrange this directly with Angela Lichterfeld.

Should you lose your key, please contact Ms Lichterfeld immediately.

#### **Rooms reserved for associate lecturers**

Reserved rooms are available for associate lecturers to use. These are located on Treskowallee campus in building C (administrative building) in room 407 and in building A in room 120.

#### **Rooms and technical facilities**

All lecture theatres/seminar rooms are equipped with a whiteboard, visualiser and projector. Please only use board markers that are suitable for whiteboards. Whiteboard markers can be obtained from the faculty administration (also see Service Center). Please remember to wipe clean your whiteboard after you have finished teaching.

The tables for lecturers can be adjusted to any height.

Please keep in mind the following rules and advice:

- Students often use extension leads and power distributors. Please make sure to avoid accidents.
- It is a HTW rule that every lecturer cleans the whiteboard after the lecture, so that everyone can find a clean board for their lecture.
- Students are to be reminded to dispose their own waste.

• Please read the HTW guidance on safety standards and fire regulations before the beginning of the semester.

All labs are of a high technical standard and are usually equipped for a specific subject. Details and contact persons can be found in the LSF.

To report damages and malfunctions, request repairs or give other information to the property management please use the online contact formula of the property management team you can find at: <a href="https://www.htw-berlin.de/einrichtungen/zentrale-hochschulverwaltung/technische-dienste/kontaktformular/?no">https://www.htw-berlin.de/einrichtungen/zentrale-hochschulverwaltung/technische-dienste/kontaktformular/?no</a> cache=1. You request will be forwarded to the responsible department.

In case of urgent problems or issues and malfunctions of the media Technik please call the janitor. The central phone number of the janitor at the campus Treskowallee is: +49 30 5019-2600

#### **Office materials**

Office materials, board markers and paper for examinations are issued by the faculty administration (also see Service Center).

#### Loan of materials

If you borrow the materials (moderation case, pin boards, flipcharts, flipchart paper, moderation paper), please note

- Lending of the materials is exclusively to lecturers of faculty 3
- The loan of materials is subject **to prior request by e-mail**.

The following information is required to process your request:

- Name of the lecturer
- Intended use (title of the course)
- Requested materials
- Lending period

Please use the following e-mail address for your request: <u>fachbereich3@htw-berlin.de</u>.

At the end of the lending period, please bring the materials to the Service Center.

#### Copying and printing

If you have an HTW Berlin account, you can receive a copy card from the Service Pool. You can find the application form online on the website of the Central Administrative Departments and sent the filled form per mail to <u>post@htw-</u> <u>berlin.de</u> or personally deliver it to the post office at building C, room 122.

With the copy card you can print and copy at several printers in house C (foyer and room 407) and in house A (room 021, 022, 123, 201). In room C 407 there is also the possibility to print via the mailbox function. For further information regarding and technical issues with the mailbox function please refer to the guidance by the HTW information technology centre or contact the IT support.

Lecturers are each allocated 150 euros per calendar year, which equates to approx. 2,500 copies (b/w). Please note that photocopies can only be provided to students as teaching materials (e.g. examinations). Learning materials and other materials (e.g. transcripts) are subject to fees. Please use the facility to provide your learning materials online via Moodle.

Larger printing orders can be requested via the service pool in the post office. They will be printed at the campus Wilhelminhof. Please keep in mind, that there is a processing time of at least three workdays between order and delivery to the service pool at the campus Treskowallee.

#### **Service Pool/Post Office**

The post office is part of the technical support of the central administrative department. You can find it in house C, room 122 together with the lost property office. In addition to the postal service the team provides different services for example regarding printing and copying.

Please find the current opening hours, contact persons and provided services <u>online</u>.

Please note that different opening hours may apply during the non-teaching period. You can reach the post office team per email to <u>post@htw-berlin.de</u> or per phone to +49 30 5019 2343.

#### **Corporate Design**

All guidelines regarding the appearance of HTW Berlin can be found at the following link: <u>https://corporatedesign.htw-berlin.de/</u>

#### Forms

All forms for seminars (e.g. cover sheets for examinations, documentation of attendance), excursions etc. can be found at: <a href="http://www.f3.htw-berlin.de/service/formulare/">http://www.f3.htw-berlin.de/service/formulare/</a>.

#### Occupational health and safety, and data privacy

To ensure a safe working day, online training courses on the three topics mentioned above are available on Moodle, which you should complete within your first six weeks at HTW Berlin.

Important and useful information about fire prevention and emergencies can be found in the HTW websites at: <u>Safety Engineers</u>.

#### Library

You can apply for a library card in the library. Further information can be found at: <u>http://bibliothek.htw-berlin.de/</u>.

#### Cafeteria and canteen (Mensa)

Food and refreshments are provided by the canteen and cafeteria staff on the Treskowallee and Wilhelminenhof campus. The canteens are operated by Studierendenwerk Berlin (the service provider for students in Berlin). As HTW

employee you are eligible to a reduced price at canteens operated by the Studierendenwerk Berlin.

A reduced price applies to members of the HTW upon presentation of the MensaCard. On site, cashless payment can be made with the MensaCard. The card can be topped up with any amount using the top-up machines in the cafeteria foyers or by autoload (direct debit). You will receive the card at the refectories with a one-time deposit of 1.55 euros and proof that you are employed at HTW Berlin, e.g. your teaching position.

For opening hours, please check the noticeboards or the Studierendenwerk website: <a href="http://www.studierendenwerk-berlin.de/">http://www.studierendenwerk-berlin.de/</a>

#### **Academic Administration**

Academic Administration refers to all elected committees and offices of a university. The members of the university are responsible for making all important decisions about the university's structure, the organisation of its teaching, studying and research, and its internal structure.

The work, structure and composition of the committees for the Academic (Self-) Admistraition is regulated in the statutes of the HTW Berlin, which can be found on the internet. <u>https://www.htw-berlin.de/einrichtungen/akademische-</u> selbstverwaltung/

As Associate lecturer you are classified as academic employees and are eligible to vote for and participate in the committees.

# 2. Teaching

### **Module descriptions**

Please always bear in mind that a module must be taught in accordance with the module description. In addition to meeting with the module coordinator to discuss the taught content, it is therefore recommended that you also contact other lecturers who are teaching the same module. The aim is not to achieve uniformity but rather to ensure that all students reach a comparably high level of education.

## Timetable, see also LSF (Campus Management)

The timetable is published in the LSF approximately three weeks before the beginning of the semester.

To participate in a module, students are first required to register for the module. Module registrations for all study programmes are carried out online via the LSF during the registration period.

During this time, you can already print out a current list of participants for each of your teaching modules via the LSF.

## LSF / registration procedure

During the registration period, students can register for modules. Over the course of several registration rounds and following a priority ranking system, the LSF allocates places to students until the maximum number of participants has been reached for the module.

After the maximum number has been reached, it is left to your discretion whether you wish to accept further students for your module. To do this, ask students to fill out the **Formular auf Handzulassung (form for manual admission)** and present it to you for signature.

The LSF provides you with an overview of your participant numbers, dates and room allocations updated on a daily basis. You can also view module descriptions, send emails to participants in your modules, enter grades and submit invoices. Information can be found on the Computer Centre website in the form of "allgemeiner Bedienhinweise" (general instructions for using the LSF, currently only in German) and video tutorials.

#### Semester dates / academic calendar

For the latest semester dates, please refer to the academic calendar on the HTW Berlin website: <u>https://www.htw-berlin.de/en/studies/organising-your-studies/academic-calendar/</u>.

## **Minimum participant numbers**

Supplementary modules (called AWE modules) with fewer than ten participants at the end of the registration period will not be offered due to reasons of capacity. The associate lecturer's entitlement to remuneration will then end at this point in time.

All modules that are offered as part of a study programme require a minimum of five registered students.

#### Block seminars

Block seminars are only permitted in **justified exceptional cases** and only on the condition that other modules are not negatively affected.

Please note that block seminars must be approved by the Dean's Office.

The reason for this is to protect students from excessive pressure caused by block seminars and to ensure that the number of required hours is actually fulfilled.

The following exceptions apply:

• Modules that are offered as a block seminar according to the Study Regulations (in particular degree thesis seminars and internship seminars).

## **Cancelling lectures**

Lectures can only be rescheduled or held in a different room following authorisation from the Dean's Office.

If you are unable to give a timetabled lecturer (absence, date change), you must inform the faculty administration in writing well in advance stating the reason and a new proposed date (<u>lehrplanung-fb3@htw-berlin.de</u>). Any cancelled lectures must be offered on another date. The application form can be found on the website of Faculty 3.

Lecture cancellations will be entered in the LSF by the faculty administration according to the information you provide. You can communicate any other information to students yourself either via email in the LSF or by publishing it on Moodle.

#### Labs

Students of Faculty 3 can apply their knowledge in practice in our labs. The faculty labs are mainly reserved for student training. Labs are reserved during the semester according to the timetable planning.

Before using the labs, please note the applicable Lab Regulations in the faculty.

If you have questions about reserving the labs, please contact Faculty 3 (<u>lehrplanung-fb3@htw-berlin.de</u>).

For technical questions, please contact our lab technician. If you have contentrelated questions, please contact the lab manager.

Information about the labs and facilities of Faculty 3 as well as a list of contact persons can be found on the website.

#### **Remuneration of associate lecturers**

Remuneration is carried out on the basis of the currently valid version of the "HTW Richtlinie zur Vergabe von Lehraufträgen und deren verwaltungsmäßige Bearbeitung" (HTW Regulations for the Awarding of Teaching Assignments and

their Administrative Processing).

The full-time HTW Berlin lecturers who are in charge of teaching planning are responsible for selecting suitable associate lecturers. This is usually the module coordinator for the subject area or the programme manager. They are responsible for conducting a full assessment of the subject-related and teaching-related suitability of associate lecturers and for ensuring that all formal requirements are fulfilled.

A general requirement for associate lecturers to work in Faculty 3 is an undergraduate degree and several years of professional experience. Following the decision of the faculty committee regarding the assignment of teaching staff, teaching assignments are awarded by the Dean by the beginning of the teaching period at the latest.

The rates of remuneration for teaching assignments, conducting examinations, and second supervision of theses at HTW Berlin are regulated in the currently valid version of the "Richtlinie zur Vergabe von Lehraufträgen".

To facilitate quick invoicing of teaching assignments, please send your invoice form (Abrechnungsbogen) to the faculty administration immediately after your last teaching unit in the semester, i.e. before the start of examinations.

Your examination-related work will be processed after the second examination period for both examination periods. Please send your invoice form for this together with the list of grades to the faculty administration in the second examination period.

The invoicing of teaching and examination fees must be initiated by you via HTW account service (<u>account.htw-berlin.de</u>). You can find the accounting forms under the tab "Online-Anträge".

If you have any questions regarding invoicing your teaching or examination work, please contact the FB 3 service center.

#### **Remuneration of degree thesis grading**

The following rules currently apply for writing a thesis evaluation as a second supervisor and for participating in the final oral examination for degree theses in Diplom, Bachelor's and Master's study programmes:

Regardless of the actually required amount of time, a set rate of 3 hours will be paid for grading each degree thesis as a second supervisor. The applicable hourly renumeration rate is the renumeration for participation in examinations.

The maximum amount of simultaneously supervised theses per lecturer is eight.

Invoicing is to be carried out using the form that is sent to you together with your assignment as a second supervisor. If you have any questions, please contact the service center or send an e-mail to <u>abrechnung-fb3@htw-berlin.de</u>.

#### **Evaluation**

Evaluations are carried out for the purposes of quality assurance for study

programmes and teaching. All modules are regularly evaluated. You are expected to participate in evaluations.

Evaluations are conducted online via Evasys. Students that are taking your module will receive an email and a TAN. Each of your courses will be evaluated independently. After the end of the survey period you will receive an individual summary of the evaluation results. The responsible study coordinator and the dean will receive a copy.

If you have any questions about the system, please contact the evaluation team per email to <u>evaluation@htw-berlin.de</u>. For more information visit this website: <u>Lehrveranstaltungsevaluation</u>

# 3. Examinations

## Examinations

Students register for examinations online via the LSF. There are two registration periods for each semester. The exact dates can be found in the academic calendar.

## a. Examination cover sheet

The template for the examination cover sheet can be downloaded as a form from the Faculty 3 website.

## <u>b.</u> Examination Dates

Examinations can only be taken during the examination periods. The first examination period is three weeks long, the second (repeat) examination period is two weeks. Examination dates are to be evenly distributed over the examination period. Please coordinate the examination dates with the students at the beginning of the semester to avoid any clashes. Clashes with examinations from other study programme semesters can be ignored. At the beginning of the semester, you are requested to submit your coordinated examination dates for the first and second examination period by the set deadline. Examination dates for the summer semester must be submitted by 15 May and for the winter semester by 15 November. Any examination dates that are not submitted by the deadline or clash with other examinations will be set or changed for you.

When registering for examinations, students are free to choose between the first and second examination period. It is generally recommended that students choose the first examination period.

## <u>c. Form of examination</u>

The form of examination is stipulated in the (detailed) module description by the responsible module coordinator. Information can be obtained from the module coordinator. Please explain the form of examination to the students during the first lecture.

The form of examination must be the same for all of the participants in a given examination period, i.e. a written test for all students or an assignment for all students.

If the module grade is composed of several part examinations, the points awarded for the different parts will be combined according to the weighting specified in the detailed module description. Points are not rounded up. The module grade is calculated from the unrounded total according to the grading scale defined in § 5 para. 1 RPO (Examinations Regulation Framework, see Appendix 1). Example: 74.99 points equate to 2.7 (Satisfactory).

## d. Grading of assignments that are not handed in by students

There are two different scenarios for grading of assignments that are not handed in by students:

1.) If an assignment topic is individually assigned and the student has accepted the topic by signing the participant list, this counts as an examination attempt. If the student does not hand in the assignment, the examination is to be graded with 5.0 (failed), see § 8 para. 1 RStPO.

The same applies for seminar assignments.

It is therefore important to keep a participant list in which students confirm that

they accept their assigned topic.

2.) If a topic is generally announced to all students, failure to submit an assignment despite being registered for the examination is to be treated as a missed examination but not as an examination attempt. The examination will not be graded, § 8 para. 2 RStPO.

## <u>e. Two examinations are mandatory</u>

For modules culminating in assignments, presentations or similar assessments instead of a written test, an examination must also be offered in the second examination period unless a special rule is stipulated in the module description.

## f. No grade without some form of examination

No grades can be awarded without some form of examination. Academic studies carried out by student in a comparable module at another university can only be accredited by the examination board.

## <u>g. Grades must not to be announced by email</u>

Grades must not be communicated to students by email; instead, they are to be entered into the LSF.

<u>Example</u>: If a candidate only has one examination attempt left, they often ask to find out their grade in advance so that they can de-register voluntarily. However, de-registration does not affect their right to take an examination. Informing a student of their grade in advance is not permitted. Failure to enter the grade in the LSF would constitute a breach of your teaching contract.

## h. Special conditions for disabled students

Special examination conditions (disadvantage compensation) are decided by the examination board, not by the examiner. Please ask any students requesting special examination conditions to contact the examination board for their study programme.

#### i. Viewing of examination grading

Students must be offered the chance to view how their examination was graded within three weeks of receiving the examination results for the examination period.

#### <u>j.</u> <u>Retroactive downgrading to a fail</u>

It is not permissible to retroactively downgrade a passed examination to 5.0 (failed) at the request of the student. The administrative staff are required to report any retroactive downgrading to 5.0 to the responsible examination board.

#### k. Grade adjustments are not permitted

Students are given the opportunity to view how their examinations have been graded so they can understand the assessment, not in order to subsequently adjust their grade. Only if an actual assessment error is found is a grade correction permitted.

#### I. <u>Second grading</u>

If the student and the examiner cannot agree on the grading of an examination during the examination viewing session, the student can submit an application to the examination board for a second grading and must provide justified reasons. If necessary, the examination board will ask the examiner for a statement regarding their assessment. The examination board can order a second grading if required.

#### m. Retention of examination documents

Examination documents (e.g. written tests, assignments etc.) are to be kept for two years and must then be destroyed in accordance with data protection regulations. A container for destroying documents is located in the copy room on the ground floor of building C.

#### eExams

eExams are graded or ungraded exams, which are conducted using HTW computers and the learning platform Moodle. For more information and help, contact the Moodle Team at the Computer Centre.

#### LSF / submission of grades online

The deadlines for submitting grades can be found on the LSF start page. Grades must generally be entered into the LSF **within 3 weeks** of the examination period.

Instructions can be found here: <u>https://rz.htw-berlin.de/en/nbsp/campus-management-lsf/lehrende/</u>.

After completing the grade list, please download it from the LSF and submit it promptly to the department administration at the e-mail address <u>notenlisten-fb3@htw-berlin.de</u>. A signature is only required if manual additions have been made to the grade list (e.g. reference to plagiarism, grade changes, students without exam registration, etc.).

In the case of written exams, students must be granted access to the graded work upon request within the objection period (six weeks after announcement of the result, § 18 para. 1 RStPO).

**Note:** The invoicing of your teaching and examination work is linked to the submission of your grade lists. Timely submission is therefore important for you and for your students. Students can only register for consecutive modules or for their Bachelor's/Master's thesis after they have received their grades. After the deadline, grades can only be submitted via the central Examinations Office.

#### Grading

Please note:

When grading, please observe the examination regulations (RStPO) which state that a grade of 3 represents the average requirements. A grade of 2 should be substantially above the average requirements etc.

Clear and consistent grading standards are appreciated by prospective employers.

#### **Study and Examination Regulations**

All regulations of HTW Berlin are published in the official information circulars, e.g.

• Study and Examination Framework Regulations for Bachelor's and Master's study programmes of HTW Berlin (RStPO)

- Study and Examination Regulations for each study programme
- Other regulations

All regulations can be found on the website, sorted by year.

All regulations relating to each study programme can also be found on the study programme page on the HTW Berlin website.

The complete Framework Regulations (RO) of HTW Berlin can be found on the Intranet.

#### Final examinations – final oral examinations (RStPO §§ 20, 21)

An examination panel consisting of two voting members, at least one of whom is a professor of HTW Berlin (for first supervisor and chairperson) is set up for each final examination.

The role of second supervisor can also be carried out by an associate lecturer of HTW Berlin. The assessment and grading of the degree thesis is exclusively the responsibility of HTW Berlin.

Lecturers/examiners are required to hold at least the same degree level as is being assessed, i.e. for Master's degree programmes all examiners must hold a Master's degree or Diploma from a university. A Diploma from a university of applied sciences is only sufficient for supervising learning on a Master's study programme; it is not sufficient for assessing examinations. The same applies for the Bachelor's degree; any form of academic degree is sufficient. The examination boards must check whether they fulfil the degree requirements for supervising degree theses. This must be done BEFORE beginning the supervision, as a final degree examination with unauthorised examiners is invalid.

After submission of the thesis, both supervisors must read through the thesis and produce a written assessment. If the proposed grade differs by more than 1.0, the chairperson can request a third assessment. If the examination panel agrees on the grade for the thesis, the date can be set for the final oral examination and sent to the candidate. The final oral examination can only take place if the examination file is complete.

The first supervisor must inform the responsible member of the faculty administration of the final oral examination date. The administration employee will reserve a room and invite members of the University to attend the final oral examination (by displaying a notice on a board).

The complete examination file will be given to the chairperson or placed in their mailbox. The contact persons for any questions are the faculty administration staff.

After the final oral examination, the complete examination documents are to be returned to the faculty administration. The Examinations Office will then give the order for the graduation documents to be produced. This can take 3 to 4 weeks.

The question is often asked whether lecturers have any rights to project assignments or degree theses which are written under their supervision: the answer is no, the students clearly hold all rights of use!

If the thesis was written at a company that requires an NDA (non-disclosure

agreement), this can only be signed by you personally. The Dean's Office and University Board are unable to enter into such obligations due to fundamental reasons.

# 4. Learning platform / IT

## Moodle / eLearning Competence Centre

Moodle is a learning platform for students. It provides students and teaching staff with a secure platform for both groups to work together interactively and communicate with each other. As a lecturer, you can provide teaching materials, set assignments or provide test examinations, for example. You can create Moodle courses yourself using the LSF Moodle Connector. Students will be automatically assigned and granted access rights.

If you wish, you may participate in a free Moodle training seminar at the beginning of every semester. You can register via the eLearning Competence Centre (eLCC) of HTW Berlin.

To access Moodle, click on the following link: <u>http://moodle.htw-berlin.de</u>. If you have any questions, please contact Moodle support directly: <u>moodle-support@htw-berlin.de</u>.

#### eLearning advice and support

The Teaching Support Center (LSC) offers a central advisory and support service for the conception and implementation of online-supported teaching events that is available to all lecturers at the HTW.

The service includes:

- Further education and training on various e-learning topics
- Advice and support in the implementation of digital teaching and learning scenarios
- Advice and support in the preparation and implementation of eexaminations
- Lending of mobile technology for media production

You can find more information and specific contact persons online: <u>Teaching</u> <u>Support Center</u>.

#### Information technology centre

The Hochschulrechenzentrum (information technology centre) offers all students and teaching staff at HTW Berlin an extensive range of IT services, including:

- Access to internet services and the campus network, also via WiFi
- A personal email address, including webmail access
- Support for the disabled
- Access to software products at reduced prices
- Manuals for software, programming languages and operating systems
- Extensive information
- Service hotline and individual support (5019-2525, it-support@htw-berlin.de)

## IT support

Our three lab technicians (Stephan Niesner, Jörg Pilgrim, Frank Steinke) are responsible for IT support in the labs of Faculty 3. <u>https://www.f3.htw-berlin.de/service/labore/</u>

If you have questions or need IT Support, please contact the IT helpdesk via the online ticket system (<u>https://account.htw-berlin.de/contact</u>) or via the hotline +49 30 5019-2525.

#### Internet use

On the campus of the HTW Berlin, the internationally widespread WLAN "eduroam" is available. Members of the HTW Berlin as well as visitors of institutions that belong to the eduroam network can use it. In return, HTW members can automatically use the eduroam WLAN at all participating institutions of the eduroam network.

If you want to use the internet on your mobile device via WiFi, you will need to use your HTW account. Detailed instructions for setting up a connection can be found on the information technology centre website: <u>https://rz.htw-berlin.de/en/tutorials/wlan-wi-fi/</u>

If you have an account for the campus, you can log in to the computers in the labs and use the internet. This applies for all labs.

#### VPN

The HTW Berlin offers its members VPN access. This service is particularly useful if you want to connect to the HTW network from home or another location (with an internet connection) in order to use services that are only offered in the internal HTW network. A VPN client must be installed on your terminal device (e.g. computer/laptop/smartphone) for use.

The information technology centre provides the Cisco AnyConnect VPN Client for this purpose. You can find more information on this on the website of the information technology centre under <u>https://rz.htw-berlin.de/en/tutorials/vpn/</u>.

## 5. Contact persons at HTW Berlin

#### Faculty 3 – Study programmes

Detailed descriptions of the study programmes of Faculty 3 can be found on the website under Studieren > Studiengänge.

#### Faculty 3 – Dean's Office

The Dean's Office manages the department and consists of the Dean, the Vice-Dean and the Head of Administration, supported by the Dean's Office secretariat and the staff of the department administration.

The Dean's Office is the first point of contact for all organisational questions regarding studies, teaching and research. Its responsibilities include the management of the departmental budget, the organisation of the departmental committees and ensuring teaching in the department. The dean and the vice dean are elected every two years by the departmental council.

You can find the current overview and contact details on the internet on the website of the FB3 in the section Kontakt > Dekanat.

#### Faculty 3 – Faculty administration

The staff of the faculty administration are responsible for the organisation of studies and the administration of the faculty.

The main activities they carry out for lecturers are:

- Teaching planning and organisation of examinations
- Assignment of associate lecturers and invoicing
- Registration, room organisation
- Organisation of degree theses
- Purchase order management and accounting
- Advising students on study organisation matters

You can find the current overview and the contact details on the internet on the websites of the faculty in the section Kontakt > Fachbereichsverwaltung.

Please use our ticket system (<u>https://www.f3.htw-berlin.de/kontakt/</u>) for your enquiries, which guarantees you a quick and well-founded answer by e-mail.

#### **Faculty Service Center**

The Service Center is the principal point of contact for students and teaching staff of Faculty 3. They help you find a qualified contact for and quick answers to any question you may have about study or teaching organisation.

The Service Center is located on the 3<sup>rd</sup> floor of building C, Campus Treskowallee – **room 325**.

If you wish to contact our Service Center, please use our <u>Ticket</u> <u>System</u> or call 030-5019-3841.

You can find the current opening hours on the internet.

## Services for associate lecturers

- Office supplies: pens, pin boards, exam paper etc.
- Document drop-off (lists of grades, teaching assignments etc.)
- General information about teaching organisation and contact persons



- Reservation of rooms (for meetings, final oral examinations, viewings of examination grading)
- Invoicing of teaching and supervision assignments

#### Please, also inform your students about our services!

#### **Services for students**

- General information about study organisation and contact persons
- Document drop-off (documents concerning preferential course registration, assignments etc.)
- Drop-off of final examinations in case of absence of the study programme administrator

#### **Module coordinators**

For questions regarding a module you have been assigned to teach (e.g. module content, examination forms etc.), please contact the module coordinator.

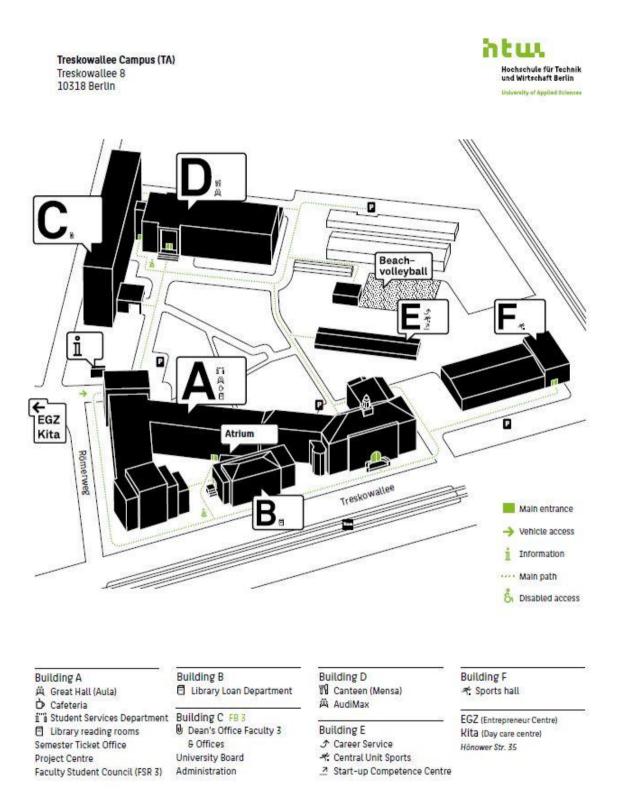
To find out about our current module coordinators, see the website of Faculty 3 in the section Kontakt > Modulverantwortliche.

#### **University Board**

HTW Berlin is managed by a team of four under the direction of President. Each member of the University Board has their own area of responsibility.

You can find the overview of the current University Board with areas of responsibility and contact details on the Internet at: <u>https://www.htw-berlin.de/en/organisational-units/university-board/</u>

## 6. Treskowallee campus



Further information including a route planner for arriving by car, bicycle or public transport can be found on the HTW Berlin website. Free parking spaces are located in Römerweg (at the back of administrative building of HTW Berlin).

## 7. ONLY RELEVANT FOR EXISTING EMPLOYEES of HTW Berlin wishing to take on work as associate lecturers

Lecturers who already are employed by HTW Berlin (whether on a part-time or full-time basis, on a permanent or fixed-term contract, e.g. lab technicians or staff employed via third-party funding), must submit an application for secondary employment. Information on this can be found on the intranet.